

Kentucky Disability & Accessibility

Resource & Referral Guide

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Large Print Edition



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Workforce Development & Supported Employment Services

These organizations provide workforce development and supportive employment resources for Kentuckians with disabilities.

Center for Accessible Living

First Impression Suit Closet (men's professional clothing for job seekers); job placement, career advancement, training services (i.e. job readiness training, job skills training), supportive services, and assistance for individuals with disabilities in work settings.

www.calky.org

Contact: 502-589-6620 (Louisville office)

Coalition for Workforce Diversity

Workforce development services for individuals with disabilities including: personalized services, on the job training and support, and benefits analysis.

<http://www.coalitionfwd.com/>

Contact: 502-955-7280

Down Syndrome of Louisville

Supported employment services for individuals with disabilities.

<http://downsyndromeoflouisville.org/programs/careersolutions.html>

Contact: 502-494-5088 (Louisville Office)

Dreams with Wings

Supported employment services for individuals with disabilities.

<http://dreams.wpengine.com/services/adult-services/supported-employment/>

Contact: 502-459-4647

Goodwill Industries of Kentucky

Goodwill's workforce development programs benefit people who are looking for and want to maintain a job. Goodwill's services include training in job seeking skills, job placement, referral services, vocational counseling, follow-up, and exit consultation. Help with academic skills is also available in Louisville through Goodwill's Alice H. James Adult Learning Center.

<http://www.goodwillky.org/>

Contact: 502-585-5221

Harbor House of Louisville

Supported employment services for individuals with disabilities.

<http://www.hhlou.org/>

Contact: 502-719-0072

Kentuckiana Works

Customized career advice, assistance with interview skills, specialized services for qualifying veterans, group workshops, resources for individuals with disabilities, and more.

<http://www.kentuckianaworks.org/>

Contact: 502-574-2500

Kentucky Career Center

Job seeker services for individuals with disabilities, veteran services, job training, workforce development, and more.

<http://kentuckycareercenter.ky.gov/Office/Locations.aspx#info>

Contact: Visit website to find an office near you.

Kentucky Office for the Blind

Individuals with significant visual disabilities seeking employment may receive services such as assessment to determine eligibility and needs, vocational guidance and counseling, job development, job placement services, assistive technology services and devices, orientation and mobility, work experience, bioptic driving, and other support services.

<http://blind.ky.gov/consumerservices/Pages/vr.aspx>

Contact: 502-429-4460; 800-346-2115 (toll free);
TTY: 502-429-7105

Kentucky Office of Vocational Rehabilitation

Social Security Administration (SSA) Ticket to Work program provider. Provides access to services such as assessment, vocational counseling, training, rehabilitation technology, interpreter services, disability resource information, community resource information, educational support services, driver evaluation, attendant care, comprehensive rehabilitation center services, and job placement and follow-up.
<http://www.ovr.ky.gov/programservices/district.htm>

Contact: 502-595-4173

Options Unlimited

Assists individuals with disabilities to become as independent as possible by obtaining opportunities to participate in and contribute to their community through work and educational programs.

<http://www.optionsunlimitedinc.org/>

Contact: 502-955-7271

Social Security Administration

Information and resources related to the SSA's Ticket to Work program; access to Employment Support Services for Social Security Disability beneficiaries who want to work.

<https://yourtickettowork.com/web/ttw/en-home>

Contact: 601 W. Broadway, 866-716-9671 (toll free)

United States Department of Veterans Affairs

Compensated Work Therapy (CWT) vocational rehabilitation program; Vocational Rehabilitation and employment services for veterans.

<http://www.benefits.va.gov/vocrehab/>

Contact: Vocational Rehab: Bernard Hayward, 502-619-9103; CWT: 502-287-4230

Zoom Group

Zoom Group offers assistance to adults with developmental disabilities with services, including: job training, employment services, and involvement in the community.

<http://zoomgroup.org/>

Contact: 502-581-0658

ADDITIONAL RESOURCES:

Disability Benefits Screening & Counseling

These organizations offer services that assist individuals apply for disability-based benefits or participate in work incentive programs.

Center for Accessible Living

Offers access to Community Work Incentives Coordinators (CWICs) to assist Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI) beneficiaries, family members, and professionals with the following: information on medical benefits, Social Security, Transitional Assistance, assistive Housing, Workers Compensation, and more personalized work incentive planning, assistance information about how working will affect benefits, and ongoing assistance with general issues concerning benefits.

<http://www.calky.org/services/working-while-on-benefits/>

Contact: 888-813-8497 (toll free); 502-589-6620

Council on Developmental Disabilities

The Council offers comprehensive workshops on eligibility for the Medicaid waiver service system. Offers limited crisis intervention & counseling to help families navigate the Medicaid service system. Provides comprehensive workshops on financial planning and special needs trusts led by professionals with decades of experience.

<http://councilondd.org/htdocs/>

Contact: 1151 So. Fourth Street Louisville,
Kentucky 40203; 502-584-1239;
info@councilondd.org

Goodwill Industries of Kentucky

Benefits counseling for SSI/SSDI beneficiaries participating in work incentive programs.

<http://www.goodwillky.org/>

Contact: 502-585-5221

Kentucky Office of Vocational Rehabilitation

Ticket to Work provider. Provides access to services such as assessment, vocational counseling, training, rehabilitation technology, interpreter services, disability resource information, community resource information, educational support services, driver evaluation, attendant care, comprehensive rehabilitation center services, job placement and follow-up.

<http://www.ovr.ky.gov/programs/services/district.htm>

Contact: 600 Cedar St., Louisville, KY 40222; 502-595-4173

Social Security Administration

Assistance with applying for disability benefits and assistance for disability beneficiaries.

www.ssa.gov

Contact: 601 W. Broadway, 866-716-9671 (toll free)

ADDITIONAL RESOURCES:

Accessibility Resources for Individuals

*These agencies assist individuals with disabilities
gain access to accessibility equipment and
transportation.*

Center for Accessible Living

Ramp builders program: program that provides free home access ramps and railings construction for individuals with mobility impairments.

www.calky.org

Contact: 502-589-6620 (Louisville office)

Kentucky Assistive Technology Loan Corporation (KATLC)

Provides low interest loans for qualified applicants with disabilities who need assistive technology including modified vehicles, hearing aids, adapted computers, mobility devices, augmentative communication devices, and more.

<http://katlc.ky.gov/Pages/default.aspx>

Contact: 1-877-675-0195 (toll free)

Kentucky Assistive Technology Service (KATS) Network

The KATS Network serves as the Assistive Technology Act Program for the Commonwealth of Kentucky. Its mission is to make assistive technology (AT) information, devices and services easily obtainable for people of any age and/or disability, their families, employers, and employment service providers, educators, healthcare, and social service providers.

<http://www.katsnet.org/>

Contact: 1-800-327-5287 (toll free)

Kentucky Relay Service

Telecommunications Relay Service that relays calls between deaf, hard of hearing, or speech impaired individuals who use a TTY, CapTel, or VCO to communicate on the telephone. TRS is a 24 hour-a-day, seven-day-a-week service, allowing the consumer to "talk" to anyone, anytime, anywhere without having to worry about communication barriers. Video Relay Services (VRS) are also available, allowing consumers using American Sign Language to communicate in their native language through video interpreters.

Contact: Dial 711

Kentucky's Assistive Technology Locator (KATL)

Free service that connects Kentuckians to the Assistive Technology devices they need to live independently. Also, Kentuckians can borrow devices to try, find used devices for free or low-cost, sell used devices, give away devices, and place want ads for needed devices.

<https://katsnet.at4all.com/>

Contact: 502-489-8285

Transit Authority of River City Paratransit Service (TARC3)

Provides public transportation for people with disabilities who cannot use regular fixed-route bus service.

<http://www.ridetarc.org/tarc3-paratransit-forms/>

Contact: 502-213-3217

ADDITIONAL RESOURCES:

Accessibility Resources for Agencies/Service Providers

These agencies assist state agencies and organizations that serve the general public access to trainings, accessibility resources, and equipment and language access resources.

ASL Interpreting Services

Specializes in providing qualified and licensed sign language interpreters.

<http://aslinterpretingservices.com/>

Contact: 502-594-5109

Catholic Charities

Language and interpreter services

<http://cclou.org/programs-services/interpreter-translation-services/>

Contact: 502-637-9786

Center for Accessible Living

ASL interpreter services; ADA compliance consultation and accessibility surveys of public buildings. Non-profit and government rates are available.

www.calky.org

Contact: 502-589-6620 (Louisville office)

FASTSIGNS

Designs and creates Americans with Disabilities Act (ADA) compliant signage and signs in braille.

<https://www.fastsigns.com/203-louisville-ky/products/regulatory-signs>

Contact: 502-491-0437

Job Accommodation Network

A service of the Office of Disability Employment Policy, U.S. Department of Labor. Leading source of free, expert, and confidential guidance on workplace accommodations and disability employment issues.

<http://askjan.org>

Contact: Visit Website

Kentucky Assistive Technology Service (KATS) network

The KATS Network provides Technical Assistance to other state agencies and private organizations.

<http://www.katsnet.org/services/index.html#ta>

Contact: 1-800-327-5287 (toll free)

Kentucky Commission on the Deaf & Hard of Hearing

Provides information, referral and advocacy services, and an interpreter referral service for state agencies. The Telecommunications Access Program (TAP) with devices such as TDDs, amplified phones, and CapTel, are available for eligible deaf and hard of hearing Kentuckians. KCDHH also publishes a directory of resources and services for individuals that are deaf or hearing impaired.

<http://www.kcdhh.ky.gov/index.html>

Contact: 502-573-2604; Videophone: 502-416-0607

Kentucky Refugee Ministries (KRM)

Provides language interpreter services.

<http://kyrm.org/krm-interpreter-services/>

Contact: 502-479-9180

ADDITIONAL RESOURCES:

Disability Rights

These organizations provide resources related to disability rights under local, state, and/or federal law.

Equal Employment Opportunity Commission

Federal agency that accepts and investigates complaints of discrimination in employment on the basis of disability.

<http://www.eeoc.gov/field/louisville/>

Contact: 1-800-669-4000 (toll free)

Kentucky Commission on Human Rights

Accepts and investigates complaints of discrimination that occurred in the Commonwealth of Kentucky, on the basis of disability.

<http://kchr.ky.gov/>

Contact: 1-800-292-5566 (toll free)

Kentucky Office of the Americans with Disabilities Act

Resource providing information on rights of individuals with disabilities and available community resources.

http://ada.ky.gov/ada_information.htm

Contact: 502-564-3850; 877-423-2933 (toll free)

Kentucky Protection & Advocacy

Independent state agency with a focus on promoting the rights of Kentuckians with disabilities through legally based individual and systemic advocacy and education.

http://www.kypa.net/Home_Page.html

Contact: 1-800-372-2988 (toll free)

Lexington Fair Housing Council

Accepts and investigates complaints from individuals that have been discriminated against on the basis of their disability in their search for a home, homeowners insurance, renters insurance, or mortgage financing in the Commonwealth of Kentucky.

<http://lexingtonfairhousing.com/>

Contact: 859-971-8067; 866-438-8617 (toll free)

Louisville Metro Government, Disability-Accessibility Complaint Portal

Online complaint portal that assists the public in reporting specific disability-accessibility issues in Louisville Metro

<http://louisvilleky.gov/government/humanrelationscommission/services/disability-accessibility-complaint-portal>

Contact: Visit Website

Louisville Metro Human Relations Commission

Accepts and investigates disability accessibility and discrimination complaints that occur in Louisville Metro.

<http://louisvilleky.gov/government/human-relations-commission>

Contact: 502-574-3631

U.S. Department of Housing and Urban Development

Accepts and investigates complaints of discrimination in housing on the basis of disability.

<http://portal.hud.gov/hudportal/HUD?src=/states/kentucky>

Contact: 502-582-5251

ADDITIONAL RESOURCES:

Adaptive Leisure

These organizations provide recreational activities for individuals with physical and/or mental disabilities.

Louisville Metro Parks

Offers a wide range of recreational activities for individuals with intellectual and/or physical disabilities, along with their friends and families. Programs include wheelchair basketball, aqua exercise, bowling, dances, assisted shopping and more. Adapted Leisure Activities is a Louisville Paralympics Sports Program and offers a wide variety of adapted sports for all ages.

<https://louisvilleky.gov/government/parks/adapted-leisure-activities>

Contact: 502-456-8148

ADDITIONAL RESOURCES:

Adaptive Banking Services

These banks are members of the Bank On network and have affirmed their institution's commitment to provide accessible services through ADA compliance and additional accommodations.

	ADA Compliant	Branch Customer Service	Online Banking	Website Accessibility	TDD Capable	Multilingual
5/3	✓	✓	✓		✓	✓
BB&T	✓	✓	✓	✓	✓	✓
Central Bank of Jefferson County	✓	✓				
Kentucky Telco Federal Credit Union	✓	✓	✓			✓
Republic Bank	✓	✓	✓			✓
US Bank	✓	✓	✓	✓	✓	✓
Your Community Bank	✓	✓	✓			✓

5/3

www.53.com

BB&T

www.bbt.com

Central Bank of Jefferson County

www.centralbank.com

Kentucky Telco Federal Credit Union

www.kytelco.com

Republic Bank www.republicbank.com

US Bank www.usbank.com

Your Community Bank

www.yourcommunitybank.com

ADDITIONAL RESOURCES:

Helpful Hints for Printing

Use this information when printing for individuals with visual impairments.

Large Print

- Minimum **Large Print** standards require 18 pt font.
- The following fonts are recommended for continuous text: APHont, Antique Olive, Tahoma, Verdana, and Helvetica.
 - APHont can be Downloaded from <http://www.aph.org/products/aphont/>
- Additional guidelines can be found at <http://www.aph.org/research/lpguide.htm>

Braille

- A heavier paper will be necessary for the embossing, so paper costs will be higher.
- Double-sided printing *IS* possible to help cut down on paper usage.
- No images or graphics will be printed.
- Your printing company will need to be equipped with an embosser.

Braille Printing Services in Louisville:

American Printing House for the Blind

1839 Frankfort Avenue

Louisville, KY 40206

502-895-2405

<http://www.aph.org/>

Kentucky Correctional Industries

1041 Leestown Road

Frankfort, KY 40601

502-573-1040

<http://kci.ky.gov/Pages/home.aspx>